

---

**Patricia Johnson**

Senior Systems Consultant  
Williamsburg, Virginia USA

**Skills Summary**

- Hands-on IT/consulting manager with 24 years of experience managing comprehensive Information Systems and Technology projects, including 12 years of experience as IT manager in OEM manufacturing environment
- Extensive background in information technology; financial processing and analysis; material control and management; manufacturing processes; project management; system and business process analysis; business process impact analysis and redesign; software development, unit and user testing; customer support; and training
- Proficient at combining application functionality with business process requirements to produce effective strategic results
- Solid ERP application expertise; well-rounded background with extensive hands-on experience in Logistics/Distribution, Materials Control, Order Management, General Accounting and Cost Accounting, and Projects
- Extensive ERP LN (FP1 through FP7), Baan IV and Baan V application implementation experience, focus on finance and logistics
- Comprehensive understanding of data: data structure, content, data interaction, and analysis
- Extensive experience in system development life cycle (SDLC) methodologies and project management principles
- Trained and practiced in management methodologies and collaborative decision making skills
- Proficient in development and implementation of cross-functional teams and processes (JAD); training and policies to optimize and leverage software applications
- Experienced in developing standards and guidelines for structured software development, unit and user testing, training and documentation of applications, systems, and processes
- Excellent verbal and written communication skills with both technical and non-technical personnel; experienced liaison between business and technical teams; well organized and detail oriented; analytic and skilled at problem solving
- Experienced in personnel selection, performance reviews, career development, managing department tasks and priorities
- Strong project management skills utilizing the collaborative approach, with implementation experience in software, hardware, and telecommunications
- Experienced in managing large complex projects, with multiple sites and teams, across all phases of the project life cycle
- User Groups: Returning speaker at Inforum, Mosaic, SSAU, BWU and CAMUS annual user conferences; past President of Visibility Users' Group, including creation and development of West Coast Regional Users' Group
- Ability to make decisions in dynamic environment with available information
- Ability to achieve a high degree of return on investment in information technologies by fully utilizing hardware and software, procedures, user training and analysis models that support all levels of personnel in the organization

**Applications and Tools**

- ERP Applications: Infor10 ERP Enterprise, ERP LN, Baan IV, V; MK; Manman; Microsoft Dynamics AX, VISIBILITY
- Microsoft: Microsoft SQL 2008, 2005 2000; Enterprise Manager; Access; Word; Excel; MS Query; SharePoint; Outlook; Project; Visio; PowerPoint; MS Analysis Services (OLAP)
- Other Applications: Proprietary LOS systems; Small Business Manager, Great Plains; Visibility ERP; Quantum (System Admin); Digital VAX and Alpha systems (System Admin); AT&T Definity/Audix PBX (System Admin)
- Other Development Tools: Baan IV, V b/c and LN; Crystal Reports; ILOG JRules; MK; Cognos PowerHouse Quiz, QTP and Quick; Cognos PowerPlay (OLAP); Cold Fusion; Dream Weaver; HTML; PhotoShop; Visual Basic

- Unix environment: data warehouse development; user and system management; application security guidelines
- VMS/OpenVMS environment: system administrator; operating system upgrades, performance and tuning; user management

***Professional Experience***

STRATEGIC SYSTEMS GROUP, INC. Senior Systems Consultant, ERP Application Specialist Systems Consulting and Integration Reason for leaving: N/A	Dec 2004 – Present
OPTION ONE MORTGAGE CORPORATION Project Manager/Business Systems Analyst Irvine, California USA Reason for leaving: This was a 6-month temporary position	June 2004 – Dec 2004
NEW HORIZONS COMPUTER LEARNING CENTER Quality Assurance Manager/Project Manager Anaheim, California USA Reason for leaving: Position eliminated due to economic climate	Dec 2003 – June 2004
STRATEGIC SYSTEMS GROUP, Inc. Senior Systems Consultant, ERP Application Specialist Systems Consulting and Integration Torrance, California USA Reason for leaving: Economic downturn due to Sept. 11 <sup>th</sup>	June 2001 – Dec 2003
BIO-RAD LABORATORIES Implementation Specialist/Business Systems Analyst Diagnostics Group Irvine, California USA Reason for leaving: Baan implementation complete, staffing reduced	August 2000 – May 2001
PRINTRAK INTERNATIONAL Manager, Information Services Criminal Justice Tracking Systems Anaheim, California USA Reason for leaving: Moved to a Baan implementation site	Nov 1998 – August 2000
LUMONICS CORPORATION Information Systems Manager Laser Manufacturing /Integration (OEM-commercial products) Oxnard, California USA Reason for leaving: I relocated from Ventura County to Orange County shortly before the company closed.	June 1987 to Nov 1998